## NHPUC Supplement No. 3

## West Swanzey Water Company

Authorized by PUC Order No. 26,146 in Docket DW17-103 dated June 14, 2018.

Paring 2

Issued:

July 11, 2017

Issued by:

Sarah Brown

Effective

June 14, 2018

Title:

President

West Swanzey Water Company

#### GENERAL SERVICE - UNMETERED

#### AVAILABILITY:

This schedule is applicable to all metered water service in the territory.

### RATE CASE EXPENDITURE SURCHARGE:

\$15.53 per customer per quarter for eight (8) billing quarters.

Note: The rate case expenditures surcharge will be billed for the first time with the July 1, 2018 quarterly billing for the 2nd quarter of 2018.

TERMS OF PAYMENT: quarters.

Bill under this surcharge rate will be issued for eight (8)

Issued:

July 11, 2018

Issued by:

Dorah Blown Sarah Brown

Effective:

June 14, 2018

Title:

President

Authorized by NHPUC Order No. 26,146 in DW 17-103, dated June 14, 2018.

# **TARIFF-WATER**

TARIFF NO. 2, SUPERCEDING TARIFF NO. 1

## WEST SWANZEY WATER COMPANY, INC.

(For the precinct in West Swanzey as previously approved)



Issued: June 25, 2003

Issued By: Douglas C. Brown

Effective: July 25, 2003

Title: President

Signature

DOCKET NUMBER DW 02-194

Re: PUC Order No. 24128

West Swanzey Water Co., Inc.

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Re: PUC Order No. 24128

#### TERMS AND CONDITIONS

## 1. Service Pipe.

- a. Location. Service pipe connections will be made only in the street which is the legal address of the premises served.
- b. Installation, Ownership and Maintenance. All service pipes including the shut-off within the limits of the highway, shall be installed, owned and maintained by the Company. From the limits of the highway to the premises served, the service pipe shall be installed, owned and maintained by the customer. Only one customer shall be supplied through one service pipe, which shall have a minimum cover of six (6) feet. Such installations shall be in a manner approved by the company and shall be no less than 3/4 inch inside diameter copper piping or 1 inch plastic piping.
- c. Joint Use of Service Pipe Trench. No service pipes shall be laid in the same trench with gas pipe, sewer pipe or any other facility of a public utility, nor within three (3) feet of any open excavation or vault.
- d. Temporary Service Connection. Temporary service is one installed to any building or trailer not placed on a permanent foundation, or to a garden or for other temporary use. The whole cost of installation from the nearest available main, and maintenance, shall be at the customer's expense. If, within five (5) years, a temporary service becomes permanent, the Company will reimburse the customer for its share of the service pipe expense.
- e. Shut Offs. Every new service must be provided with two shut offs approved by the Company, one on each side of the meter. The customer shall pay and be responsible for the installation and maintenance of these shutoffs.
- f. Pressure Reducing Valves. Pressure reducing valves will be installed and maintained at every new service at the expense of the owner.

Issued: June 25, 2003 Issued By: Douglas C. Brown

Effective: July 25, 2003 Title: President

#### 2. Winter Construction.

Ordinarily no new service pipes or extensions of main will be installed during winter conditions (when frost is in the ground) unless the customer shall defray all extra expense occasioned by such installation.

### 3. Maintenance of Plumbing.

Customers shall maintain the plumbing and fixtures within their own premises in good repair, free from leaks and protected from freezing, at their own expense; and for failure to do so service may be disconnected. Any relocation of the service pipe on customer's premises due to change in grade, relocation of grade or otherwise shall be at the customer's expense, and in no event shall the company be responsible for any damage done by water escaping therefrom.

#### 4. Meters.

- a. Use of Meters. All water service will be metered. Meters will be installed at the cost of the Company.
  - b. Size of Meter. The size of the meter will be determined by the Company.
- c. Meter Setting. The customer shall provide a clean, dry, warm and accessible place for the installation of the meter, as nearly as possible at the point of entrance of the service pipe to the building. The cost of the meter and installation shall be borne by the Company; however, the Company reserves the right to charge customers:
  - (1) For piping and fittings in excess of normal requirements.
- (2). A meter, once set, will be relocated only at the customer's expense. No meter shall be installed which registers less than 90% of the minimum test flow.
- d. Meter Boxes. When the customer fails or neglects to furnish a suitable location for a meter inside his building or where, for other reasons, it is necessary or expedient to locate the meter in an underground box or vault, the customer shall bear the expense of same. Any relocation of such underground box or vault shall be at the customer's expense.

Issued: June 25, 2003 Issued By: Douglas C. Brown

Effective: July 25, 2003 Title: President

- e. Outside Reader. All customers requesting new service shall be required to have an outside reader for their meter installed at a place on the premises acceptable to the Company. Installation and maintenance costs are to be borne by the Company.
- f. Repairs. Meter repairs or replacements necessitated by ordinary wear will be paid for by the Company; those caused by freezing, hot water or by other fault of the customer will be charged to the customer.
- g. Auxiliary Meters. If additional of auxiliary meters are desired by the customer for showing subdivision of the supply, they shall be furnished, installed and maintained at the customer's expense.
- h. Non-Registering Meters. If a meter is found which does not register, the bill for the period of non-registration will be based upon information recorded prior to. The bill will be based on the lowest bill in the prior year.
- i. Testing. Meters will be tested before installation. Thereafter, all meters will be tested in accordance with the requirements of the meter testing rules and regulations of the New Hampshire Public Utilities Commission. No meter will be permitted to remain in service if the error of registration exceeds 3%.

#### 5. Hot Water Tanks.

All customers having direct pressure hot water tanks or appliances must place proper automatic vacuum and relief valves in the pipe system to prevent any damage to such tanks or appliances should it become necessary to shut off the water on the street mains or service pipe. Service will be provided to such direct pressure installations only at the customer's risk and in no case will the Company be liable for any damage occasioned thereby.

#### 6. Restricted Use.

When necessary to conserve supply, the Company may restrict or prohibit the use of hand hose, lawn sprinklers and air-conditioning equipment.

Issued: June 25, 2003 Issued By: Douglas C. Brown

Effective: July 25, 2003 Title: President

#### 7. Cross Connections.

No cross connection between the public water system and any non-potable supply will be allowed unless protected by a system specifically designed for this purpose, and the connection is approved by the company and by the State of New Hampshire. No connection capable of causing back-flow between the public water supply system and any plumbing fixture, device or appliance or between any waste outlet or pipe having direct connection to waste drains will be permitted. If the Company discovers such a connection, service will be discontinued immediately.

A protective device shall be installed wherever an approved cross-connection of water systems exists and/or where a potential threat to the potability of the water system can be shown to exist. All such devices shall be located at the service entrance and all water consumption within the premises shall pass through the protective device.

The Company reserves the right to (1) require frequent inspections of customers' building or premises to ensure that the plumbing has been installed in such a manner as to prevent the possibility of pollution of the potable water supply of the Company by the plumbing; (2) require the purchase and installation of approved protective devices located at the service entrance to the premises(s) as may be required to protect the potable water supply from potential cross connections; (3) require periodic inspection, testing, and necessary repair of all such protective devices, the frequency of which will be dependent upon the degree of potential hazard, and (4) terminate service upon failure to comply with any of the above requirements.

No inter connections with other systems shall be made unless said secondary source satisfies in all respects RSA Chapter 149 and other State Laws and regulations pertaining thereto.

Reduced pressure type devices will be tested twice each year. Double check valves will be tested annually.

Issued: June 25, 2003 Issued By: Douglas C. Brown

Effective: July 25, 2003 Title: President

8. Tampering.

All curb cocks, valves, hydrants, meters, etc., which are the property of the Company shall not be opened, or closed, or tampered with in any way by any person other than an authorized employee of the Company or authorized by the Company.

### 9. Company Liability.

- a. The Company will not be responsible for any damage by shut-offs in the mains or service pipes because of shortage of supply, repairs or construction or for other reasons beyond the control of the Company.
- b. The Company will not be responsible for damage caused by dirty water which may be occasioned by periodic cleaning of pipes, reservoirs or standpipes, or the opening or closing of any gates, valves or hydrants, or any other cause due to no lack of reasonable care on the part of the Company.

### 10. Customer Responsibility.

Where there is more than one (1) Occupant of a building supplied with water, the plumbing must be so arranged as to permit a separate service for each place of business or abode, unless the owner of the premises makes application for service and thereupon assumes responsibility for payment of all charges for water service rendered to the property.

## 11. Deposits.

The Company policy will comply with section 603.04 of the commission rules.

Issued: June 25, 2003 Issued By: Douglas C. Brown

Effective: July 25, 2003 Title: President

### 12. Payment for Service.

- a. Bills. Bills for water service will be rendered periodically in accordance with the "Terms of Payment" specified in the applicable rate schedule and are due and payable at the office of the Company upon presentation.
- b. Disconnection for Non-Payment. Service may be interrupted or discontinued for non-payment thirty (30) days from the date the bill was rendered provided a fourteen (14) days written notice has been given.

## 13. Application for Service.

Application for water service may be made by either the owner or occupant of the premises. If the rendering of service requires a new service pipe, and the application is made by the occupant of the premises, he must present to the Company a permit in writing from the owner of the premises authorizing the Company to enter the premises and do the necessary work. Whether or not a signed application for service is made by the customer and accepted by the Company, the rendering of service by the Company and its use by the customer shall be deemed a contract between the parties and subject to all provisions of the tariff applicable to the service.

#### 14. Disconnection of Service.

Service may be disconnected without notice for any one of the following reasons;

- a. Use of water for purposes other than described in the application.
- b. Misrepresentation in the application.
- c. Willful waste of water.
- d. Tampering with Company property.
- e. Vacancy.

Issued: June 25, 2003

Issued By: Douglas C. Brown

Effective: July 25, 2003

Title: President

- f. Cross-connecting the Company's service pipe with any other supply source.
- g. Refusal of reasonable access to property.

### 15. Vacancy of Premises.

Until the Company is notified in writing of a change in occupancy, the customer of record will be held responsible for all charges

## 16. Right of Access.

Any authorized Company representative shall have the right and be permitted access to customer's premises at any time to inspect the plumbing, fixtures, or appliances supplied with water; set, read, remove, replace or repair meters; enforce these Terms and Conditions.

#### 17. Main Line Extensions.

Extensions of main lines to serve new customers will be made as set forth in this tariff. Main extensions will be made upon petition of prospective customers subject to the following Terms and Conditions:

- a. Main pipe extensions shall be laid by and shall be the property of the West Swanzey Water Company.
- b. Highways and streets in which an extension is to be made must have been laid out, lines and grades established, rough graded and dedicated to public use.
- c. The size of pipe shall be determined by the company in accordance with conditions surrounding the extension, including the possibility of future expansion and fire protection.
- d. For each customer to be served at the regularly filed and published tariff rates, the Company will at its own expense extend its mains a distance not to exceed one hundred (100) feet.

Issued: June 25, 2003 Issued By: Douglas C. Brown

Effective: July 25, 2003 Title: President

- e. For extensions averaging more than 100 feet per customer, the customer or customer group will be required to make a "contribution in aid of construction" and deposit with the C'ompany in advance of construction an amount equal to the construction cost (exclusive of services and meters) of such extension after deducting therefrom the cost of 100 feet for each customer served from said extension. Such construction costs shall be based on the average installed cost of like-size mains. The computation of the applicable construction costs shall be filed as a part of this tariff, revised annually when necessary to reflect current costs.
  - f. The deposit may be apportioned among the customers to be served.
- g. If during the period of five (5) years immediately following the date of the original contract an additional customer or additional customers are connected to an extension made under a deposit agreement, the deposit requirement will be recomputed according to the density established and the new customer or customers will be required to deposit their proportional part of the total deposit and a pro-rate refund made to the original depositors.
- h. If a subsequent main extension is made, either continuous or lateral, supplied from the original extension upon which a deposit is still refundable, a recalculation will be made on the basis of the customer density thereby established. If the customer density is increased thereby it will be combined with the original extension and pro-rata and equitable refunds will be made to the original depositors. If the customer density is decreased thereby, then such extension will be considered a new and separate extension.
- i. The Company shall not be required to construct extensions under the above terms where the business to be secured will not be of reasonable duration or will tend in any way to constitute discrimination against other customers of the Company.
- j. Except under unusual circumstances the construction of main extensions will be carried on between April 15th and November 15th of each year.

Issued: June 25, 2003 Issued By: Douglas C. Brown

Effective: July 25, 2003 Title: President

k. Developers may be required by the Company to perform the installation of the water main under special agreement based on the actual cost of installation and materials. Inspection for such work shall be provided by the Company and the cost paid by the developer. The Company assumes no liability for damage to persons or property caused by said water main until final acceptance, which shall be one (1) years after completion of the pipe contract.

## 18. Private Fire Protection.

- a. An application for private fire service must be accompanied by a plan of the proposed piping system, together with a statement telling for what other purposes the system might be used.
- b. All fire service pipes in the public right of way shall be furnished, laid and connected by the Company at the owner's expense, and all portions of such fire service pipes which lie within the limits of a public street, alley or way shall be and shall remain the property of the Company.
- c. Excessive use of water for testing or uses other than fire protection could result in termination of fire service.
- d. The Company in no way guarantees to furnish proper quantities of water through any fire service, nor does it undertake to guarantee anything relative to that service, but it will endeavor to maintain reasonable service.
- e. Private fire service and fire apparatus connected therewith may be tested by owners or by insurance inspectors under the following conditions:
  - 1) Notice to be given the Company and the date and hour agreed upon.
  - 2) Conducted in the presence of a Company agent if Company so desires.

3) Cost of the Company's work to be paid by the owner.

Issued: June 25, 2003 Issued By: Douglas C. Brown

Effective: July 25, 2003 Title: President

WEST SWANZEY WATER CO., INC.

3rd Revised Page 11

NHPUC NO. 2 - WATER

Superseding 2<sup>nd</sup> Revised Page 11

#### RATE SCHEDULES

## **GENERAL SERVICE**

Availability: This schedule is applicable to all metered water service in the franchise area.

Character of Service: Water is obtained from three wells at a present total pumping capacity of approximately 1,000,000 gallons / day and at between 85 -120 pounds of pressure. Water service is available to customers whose premises abut any public street, road or way in which the Company has water mains, provided, that such service shall only be rendered pursuant to the rules and regulations prescribed in this tariff.

Rates (Quarterly):	Meter size	Service charge
	5/8"	\$ 24.61
	3/4"	\$ 27.07
	1"	\$ 34.45
	1 ½"	\$ 44.30
	2"	\$ 71.37
	3"	\$270.71
	4"	\$344.54
	6"	\$516.81
	8"	\$713.69

Consumption Charge:

0.895/100 gallons

Terms: Bills are due and payable upon presentation.

Issued: March 22, 2018

Issued By: Sarah & Brown

Effective: January 1, 2018

Title:

President

Authorized by NHPUC Order No. 26,105 dated 2/23/18 in Docket DW 17-103.

WEST SWANZEY WATER CO., INC.

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NHPUC NO. 2 - WATER

Superseding 2<sup>nd</sup> Revised Page 12

#### RATE SCHEDULES

#### Fire Protection - Private

Availability: Private Fire Protection is available within the franchise area.

Character of Service: Water is obtained from three wells at a present total pumping capacity of approximately 600,000 gallons/day and at approximately 100 pounds of pressure. Water service is available to customers whose premises abut any public street, road or way in which the Company has water mains, provided, however, that such service shall only be rendered pursuant to the rules and regulations prescribed in other sections of this tariff.

The Company will exercise due effort to maintain at all times the normal pressures in the distribution system, but the company shall not be liable for the failure to furnish its normal quantity of water at adequate pressure when such failure is due to the elements, natural causes, breaks, leaks, unusual events, or the excess or unlawful use of water.

Rates (Quarterly):	Size of Service	Rate
	1"	\$ 38.82
	2"	\$ 77.66
	4"	\$232.95
	6"	\$465.89
	8"	\$776.49

Terms: Bills for this service are quarterly and are net. They are due and payable upon presentation.

Issued: March 22, 2018

Issued By: Sarah G. Brown

Effective: January 1, 2018

Title:

President

Authorized by NHPUC Order No. 26,105 dated 2/23/18 in Docket DW 17-103.

## Miscellaneous Service Charges

Shut Off For Late Payment

The amount due for the water service shall be paid within twenty (25) days after the billing date for the period during which the service was rendered. When a bill for water service remains unpaid for thirty (30) days after the due date, the water shall be turned off at the curb and shall remain off until the bill is paid in full. The customer shall also pay, in advance, the charge for shutting off and turning the water back on.

Bad Check Processing Charge

The amount of the charge shall be the greater of \$5 or the actual administrative cost of recovery.

DCB

Charge for Collection of Delinquent Bills

If the Company's representative receives payment for a delinquent bill at a customer's property, there shall be a \$20.00 charge.

Shutoff Charge

The charge for turning off the water at the curb shall be \$25.00.

Issued: June 25, 2003 Issued By: Douglas C. Brown

Effective: July 25, 2003 Title: President

## Restoring Service Charge

The charge for restoring service after it has been turned off for non-payment, fraud, or other reasons listed in Article 14 shall be \$25.00.

## Special Meter Reading Charge

If a customer requests a meter reading at a time other than the regularly scheduled quarterly reading, the charge will be \$25.00.

## Meter Testing Charge

Should a customer request a meter to be tested and it is found to be operating properly, there shall be a charge of \$75.00. If, however, the meter is found to be faulty, the Company shall bear the cost.

## Cross Connection Test Charge

A \$25.00 charge will be made when a back flow preventer is tested.

Issued: June 25, 2003 Issued By: Douglas C. Brown

Effective: July 25, 2003 Title: President